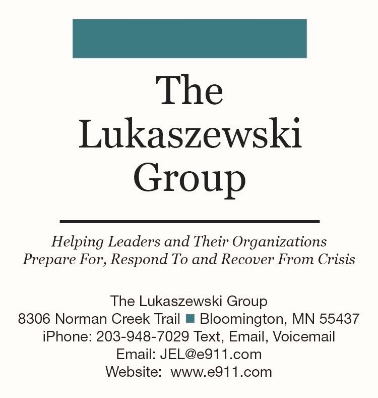
**..LUKASZEWSKI’S**

**LEXICON OF CIVILITY, DECENCY,**

**AND TRUST**

**Pathways to Civility, Decency, and Integrity**

By James E. Lukaszewski,

*ABC, Fellow IABC, APR, Fellow PRSA, BEPS Emeritus,Ttrust Across America Lifetime Achievement*

The true test of civility is a commitment to verbal, written communication, deeds and actions that benefit a recipient far more positively than the sender, including:

* Accountability
* Apology
* Candor
* Character
* Charitability
* Chivalry
* Civility
* Compassion
* Constructiveness
* Courtesy
* Decency
* Dignity
* Empathy: positive deeds that always speak louder than words.
* Engagement
* Forgiveness
* Helpfulness
* Honesty
* Honor
* Humility
* Integrity
* Openness
* Peacefulness
* Pleasantness
* Politeness
* Positivity
* Principle
* Respect
* Responsiveness
* Sensibility
* Sensitivity
* Simplicity
* Softness
* Tact
* Thoughtfulness
* Transparency
* Truthfulness

Each of these words is a pathway to civility, decency, integrity, and trust; pick as many as you can.

The reverse of any of these words only leads to more trouble, prolonged problems, delayed mitigation and resolution; revictimizing those who have been injured.