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# **EXPERIENCE SUMMARIES TLG CONSULTING HISTORY**

## CHAPTER 23:

## **PUBLIC UTILITIES / CABLE & WIRELESS**

Working with public utility companies has been a long-standing part of Mr. Lukaszewski's professional practice. While the utilities he has worked with are predominantly in the United States, Mr. Lukaszewski has also worked with utilities in Canada and the Caribbean.

Current and former client utility companies include many of America's largest operators and, increasingly, their non-U.S. operations.

The services The Lukaszewski Group has provided to utility clients include strategic counsel, activist negotiation meetings, advocacy advertising, community meetings, executive coaching and manager training programs, media relations, face-to-face negotiations, neighbor-to-neighbor approaches to resolving problems, and public notification programs.

Among the issues for which The Lukaszewski Group has provided counsel and coaching are:

- Above-ground storage
- Community relationship building/
- repair/rehabilitation
- Environmental
- prosecution/investigation
- Government regulation/compliance
- Headquarters/branch crisis response
- development/planning/testing
- Labor issues:
  - Contract disputes/negotiations

- Decertification
- Organization
- Leadership issues
- Litigation
- Pipeline issues/litigation
- Siting plants, landfills, and related
- facilities
- Siting new coal-fired power plants
- Transmission line siting/planning/
- expansion/replacement

The Lukaszewski Group's Canadian experience includes:

- Consulting/presentations in nine provinces
- Coaching international executives for public appearances in legal disputes
- Designing crisis plans

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- Developing grassroots corporate campaigns to change public policy
- Advising First Nations
- Guiding anti-corporate activist counteraction
- Guiding corporate leadership during labor actions

The Lukaszewski Group's experience with utilities was deep. We have provided counsel for a broad range of client problems and challenges:

- Air quality
- Angry neighbors
- Anti-corporate activist action
- Boycotts
- Cell tower siting
- Clouds and fog
- Congressional testimony
- Anti-corporate activism
- Demonstrations
- Disasters
- Down-sizing/layoffs
- Dust, noise, and odor
- Effluent system disasters
- EMF
- Emissions
- Employee violence
- Explosions
- Extortion
- Fear management
- Government intervention

- Inappropriate event sponsorships
- International trade disputes
- Job actions
- Labor relations
- Legislative opposition
- Litigation visibility
- Lockouts
- Major public embarrassment
- Mergers, acquisitions, divestitures
- Painful public disclosures
- Plant shutdowns
- Political corruption
- Rate hearings
- Reputation remediation following political scandal
- Siting issues
- Spill evacuations
- Strikes
- Succession planning
- Toxic releases